



## G58: GUEST RELATIONS OFFICER

Palazzo Hotel - Montecasino

Tsogo Sun welcomes job applications from passionate and hard-working team players who want to be part of our ever growing Tsogo Sun family. We value our employees and provide them with the means to grow within the company, opening many doors in the process. If this is an offer that excites you, send in your application and you could be the newest addition to our family.

### Our successful Guest Relations Officers ...

- implement **action plans** ensuring the **optimal functioning** of all guest relations tasks so that guests' expectations are exceeded
- effectively manage the **administration related to guest services**, including the welcome experience, preparation for VIPs, stock take and ordering of goods supplied for room drop/gifting
- actively participate in a **working environment** where staff are fully trained, supportive of each other and competent
- work as part of a team or individually to deliver high **quality standards**.

If you have these **qualifications**, join our team: Matric (NQF 4) or equivalent and at least two years in a hospitality environment.

**CLOSING DATE: 16 June 2025**

**To apply**, your written application must include:

- CV (maximum 4 pages), certified ID and matric certificate
- contactable references (with telephone numbers)
- covering letter with three reasons why you're our top candidate for the job!

For info or to apply, e-mail [shiwe.ndhlovu@tsogosun.com](mailto:shiwe.ndhlovu@tsogosun.com) AND [hotel.vacanciesMTC@tsogosun.com](mailto:hotel.vacanciesMTC@tsogosun.com).

*Only successful applicants will be contacted*

# TSOGO SUN

## CASINOS . HOTELS

**ENTERTAIN. IT'S WHAT WE DO.**

TSOGO SUN PROUDLY SUPPORTS THE NATIONAL RESPONSIBLE GAMBLING PROGRAMME. WINNERS KNOW WHEN TO STOP. ONLY PERSONS 18 YEARS AND OLDER ARE PERMITTED TO GAMBLE. NATIONAL PROBLEM GAMBLING COUNSELLING TOLL-FREE HELPLINE 0800 006 008.

MONTECASINO  
TSOGO SUN