



## V04: VIP SERVICES AMBASSADOR (Silverstar Casino)

Tsogo Sun welcomes job applications from passionate and hard-working team players who want to be part of our ever growing Tsogo Sun family. We value our employees and provide them with the means to grow within the company, opening many doors in the process. If this is an offer that excites you, send in your application and you could be the newest addition to our family.

### Our successful VIP Services Ambassadors ...

- CV (manage and grow **high-end customer loyalty** with appropriate recognition for their needs and value
- **maintain records and measure trends** of VIP guest activities
- co-ordinate and host **VIP functions and hospitality events**
- provide efficient and friendly customer service to Privé guests (face-to-face and telephonically), supplying prompt and complete **information about all services and benefits** on the property
- work as part of a team or individually to deliver **high quality standards** consistently and accurately.

If you have these **qualifications**, join our team: Matric (NQF 4), numeracy skills (NQF 4), verbal and written English skills (NQF 4), sound computer skills in MS Office, presentation skills, at least 2 years Supervisory experience or 1 year Management experience and at least three years' experience in a related hospitality field. Candidate must be fluent in Mandarin speaking.

**CLOSING DATE: 7 October 2024**

**To apply**, your written application must include:

- CV (maximum 4 pages)
- contactable references (with telephone numbers)
- covering letter with three reasons why you're our top candidate for the job!

For info or to apply, email, [silverstar.careers@tsogosun.com](mailto:silverstar.careers@tsogosun.com)

*Only successful applicants will be contacted*

# TSOGO SUN CASINOS . HOTELS

**ENTERTAIN. IT'S WHAT WE DO.**

TSOGO SUN PROUDLY SUPPORTS THE NATIONAL RESPONSIBLE GAMBLING PROGRAMME. WINNERS KNOW WHEN TO STOP.  
ONLY PERSONS 18 YEARS AND OLDER ARE PERMITTED TO GAMBLE. NATIONAL PROBLEM GAMBLING COUNSELLING  
TOLL-FREE HELPLINE 0800 006 008.

**SILVERSTAR**  
TSOGO SUN