

HOW TO PLAY

# With Your Smartcard



**TSOGO SUN**  
CASINOS . HOTELS

# WELCOME

In this guide, we will explain how to use your Rewards or Day Card at the Slot Machine. However, should you require any more information or have any questions, our friendly Casino Staff are always on hand to help you and give you advice.

**ENJOY THE GAME AND HAVE FUN!**



## HOW TO DOWNLOAD CREDITS FROM YOUR SMARTCARD TO THE MACHINE

Insert your Rewards Programme or Day Visitor card into the Slot machine card reader. Once inserted correctly the card reader will turn green.

### FOR REWARDS PROGRAMME CARDS

There will be a welcome greeting followed by a prompt for your PIN. Once the PIN has been validated, the pre-set value already loaded onto the card will be downloaded onto the Slot machine (Smartcard to Machine).

You can visit the Customer Service Desk to set the value that you want to automatically download from your Smartcard to a Slot machine.

### FOR DAY VISITOR CARDS

Once inserted, the card will first be validated by the system and then the total value of the card will be downloaded onto the Slot machine (Smartcard to Machine – this may vary depending on machine settings).

### OTHER FUNCTIONS AVAILABLE ON THE MENU FOR YOUR SMARTCARD:

- Money to Machine – Press Menu, then press MONEY TO MACHINE, choose the value and then press ACCEPT
- Cashout/Eject Card – Press CASHOUT then press ACCEPT
- Point Play (Rewards cards only) – Press POINT PLAY and select the rand value you wish to convert to FreePlay
- Check your balance – Press ACCOUNT BALANCE to view the Points, FreePlay or Cashless Balance. (Day cards display a Cashless Balance only.)
- FreePlay – is automatically loaded and played first (this may vary depending on machine settings)

## OTHER TSOGO SUN GUIDES AVAILABLE:

Please ask any of our Casino hosts for our other Gaming Guides and Information Brochures in this series.

## FOR FURTHER INFORMATION CONTACT ANY TSOGO SUN CASINO

Montecasino : 011 510 7000

Suncoast : 031 328 3000

Gold Reef City : 011 248 5000

Silverstar : 011 662 7300

The Ridge : 013 655 9300

Hemingways : 043 707 7777

Emnotweni : 013 757 4300

Golden Horse : 033 395 8136/7

Garden Route : 044 606 7777

Blackrock : 034 328 1777

Caledon : 028 214 5100

Mykonos : 022 707 6970

Goldfields : 057 391 5700

[tsogosun.com](http://tsogosun.com)

TSOGO SUN PROUDLY SUPPORTS THE NATIONAL RESPONSIBLE  
GAMBLING PROGRAMME. WINNERS KNOW WHEN TO STOP.  
ONLY PERSONS 18 YEARS AND OLDER ARE PERMITTED TO GAMBLE.  
NATIONAL PROBLEM GAMBLING COUNSELLING TOLL-FREE HELPLINE  
0800 006 008.