



TSOGO SUN CASINOS . HOTELS

ENTERTAIN. IT'S WHAT WE DO.

TSOGO SUN PROUDLY SUPPORTS THE NATIONAL RESPONSIBLE GAMBLING PROGRAMME. WINNERS KNOW WHEN TO STOP.
ONLY PERSONS 18 YEARS AND OLDER ARE PERMITTED TO GAMBLE. NATIONAL PROBLEM GAMBLING COUNSELLING
TOLL-FREE HELPLINE 0800 006 008.

G06: GAMING FLOOR OFFICER

(Suncoast Casino)

Tsogo Sun welcomes job applications from passionate and hard-working team players who want to be part of our ever growing Tsogo Sun family. We value our employees and provide them with the means to grow within the company, opening many doors in the process. If this is an offer that excites you, send in your application and you could be the newest addition to our family.

Our successful Gaming Floor Officers ...

- ensure a **safe environment** for all guests, staff, their belongings and company assets by thoroughly patrolling the gaming floor and quickly identifying and resolving security problems
- ensure there is **strict adherence** to company policies and procedures, Gambling Board regulations and laws in the casino and surrounding complex
- **liaise with internal and external customers** including private and state law enforcement agencies
- thoroughly check all **emergency equipment** every shift to ensure the gaming floor is totally prepared for disasters including evacuations, injuries and armed robberies
- patiently and professionally **resolve conflict** on the gaming floor
- **impress guests** with professional and friendly service
- work as part of a team or individually to deliver high **quality standards** consistently and accurately.

If you have these **qualifications**, join our team: Matric (NQF 4), Verbal and written English skills (NQF 4), Numeracy skills (NQF 4), must be willing to be subjected to periodic integrity testing, PSIRA registered - minimum Grade C, able to work well within a team, make good decisions and keep a cool head in a fast paced and pressurised environment. Gaming Security experience would be an added advantage.

CLOSING DATE: 21 March 2024

To apply, your written application must include:

- CV (maximum 4 pages), including matric, ID & Tertiary qualifications (if applicable)
- Contactable references (with telephone numbers)
- Cover letter with three reasons why you're our top candidate for the job!

For info or to apply, contact the HR department: Phone 031 328 3000

or email Suncoast.careers@tsogosun.com

(Please specify the vacancy applied for on subject line of email - CV & documents to be in **ONE** attachment)

Only successful applicants will be contacted

